



**COMMUNITY
POWER COALITION**
OF NEW HAMPSHIRE
For communities, by communities.

PUBLIC MEETING NOTICE

Member Outreach and Engagement Committee

10:00 AM– 11:30 AM

~~Tuesday, February 13, 2024~~

POSTPONED to Tuesday February 20, 2024

14 Dixon Ave, Suite 201

Concord, NH 03301

This meeting is open to the public pursuant to RSA 91-A.

The Community Power Coalition of New Hampshire (www.cpcnh.org) is a nonprofit corporation that operates as a governmental instrumentality pursuant to a Joint Powers Agreement among a number of municipalities and counties, in accordance with NH RSA 53-A and RSA 53-E.

Notice & virtual access: <https://www.cpcnh.org/calendar>

Virtual Access: Meeting ID: 865 9468 4665 | Passcode: 467234

<https://us06web.zoom.us/j/86594684665?pwd=NFNXbS81SForb3RuWEhlaS9RbldGdz09>

CPCNH Member Outreach and Engagement Committee, 2/13/24

There shall be a Member Outreach and Engagement Committee (MOEC) consisting of up to twelve seats which may be filled by Directors, primary or alternate member representatives, or other individuals appointed by the Board Chair. The committee shall be responsible for supporting and facilitating Member engagement, education, and collaboration across the Membership, present and future, and providing a forum for the Members to interact with one another and with the organization. The committee membership should reflect the diversity of the Membership in community size, governing structure, and geography.

AGENDA

- 1) Welcome & Housekeeping (~10:00 – 10:10)
 - a) Rollcall, quorum confirmation (1/3 of 10 → 4), consensus on agenda
 - b) Approval of [1/9/24 draft minutes](#)
- 2) Member Services Update – attached in email (~10:10 – 10:45)
- 3) Public Engagement (10:45 – 11:00)
 - a) Calendar - see **Attachment: MOE 2024 Planning Document**
 - b) Office Hour + NEM FAQ memo - attached in email
 - c) Policy Priorities Webinar
 - d) Member Survey – linked in Staff Report
- 4) OPERATE phase (~11:00 – 11:15)
 - a) Materials for Members Reps (Process descriptions for Rate Setting, customer refresh, setting/using discretionary reserves, etc., Monthly Community Benefit Report, Rate Card, Updates, other?)
 - b) Outreach to large customers, municipal accounts
 - c) Product/Project development
 - d) Outreach to Customers – more active website, social media
- 5) Annual Meeting Prep (~11:15 – 11:30)
 - a) Committee appointments
 - b) Annual MOEC Report
- 6) Adjourn, next meeting March 12

Attachment: MOE 2024 Planning Document

Member Outreach and Engagement 2024 Planning (2/13/24)

(All, JOIN, PLAN, LAUNCH, OPERATE)

| | | Notes |
|---|---------------------------|--|
| | January | |
| ✓ | Public Engagement Kickoff | Member Services |
| ✓ | Orientation | Member Services + Ambassadors |
| ✓ | Office Hour | Brian |
| ✓ | Member Survey Planning | |
| | February | |
| ✓ | New Rate Period begins | |
| | Conduct Member Survey | |
| | CSA Workshop | Member Services |
| | March | |
| | Wave 2 Launch | |
| | Engagement Webinar | Policy Priorities |
| | Office Hour | Brian |
| | Member Candidate Forum | Member Services + Ambassadors |
| | April | |
| | Annual Meeting | Future of CPCNH : Value of Coalition Model; Future projects & products |
| | Public Engagement Kickoff | Member Services |
| | May | |
| | Orientation | Member Services + Ambassadors |
| | Office Hour | Brian |
| | NH Energy Week? | |
| | CSA Workshop? | Member Services |
| | June | |
| | Wave 3 Launch | |
| | Engagement Webinar | Staff + Ambassadors |
| | Rate Setting | |
| | Member Candidate Forum | Member Services + Ambassadors |
| | July | |
| | Member Handbook? | |
| | Office Hour | Brian |
| | Public Engagement Kickoff | Member Services |
| | August | |
| | New Rate Period begins | |
| | Engagement Webinar | Staff + Ambassadors |
| | September | |
| | Orientation | Member Services + Ambassadors |
| | Wave 4 Launch? | |
| | Office Hour | Brian |
| | October | |
| | Fall Membership Meeting | CPCNH is 3! / Social (speaker, meal, activity) |

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|--|-----------------|-------|
| | November | |
| | Office Hour | Brian |
| | LES Conference | |
| | 2025 Budget | |
| | December | |
| | Rate Setting | |